22 October 2019

# Stakeholder Dialogue

# Brain Circulation in Europe







# Single Digital Gateway Your Europe

Luca Mangiat - DG GROW







EUROPA > Your Europe

Help and advice for EU nationals and their family

Life and travel >

Practical guide to doing business in Europe

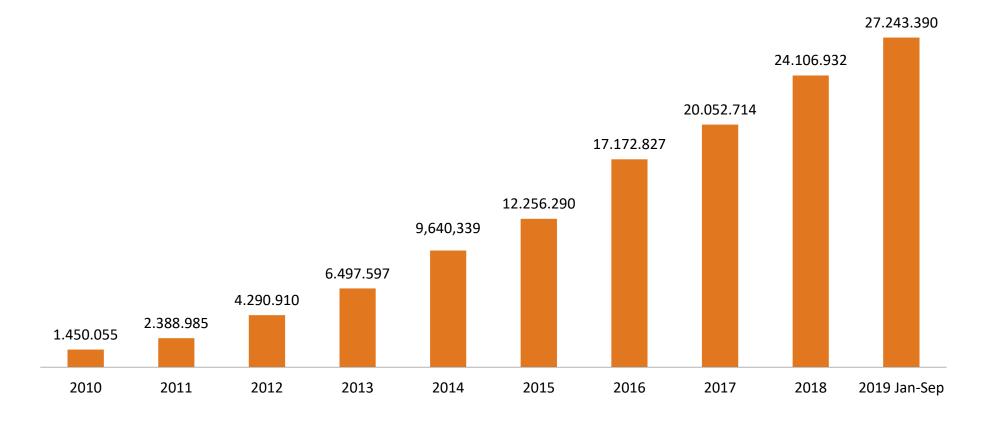
Doing business >







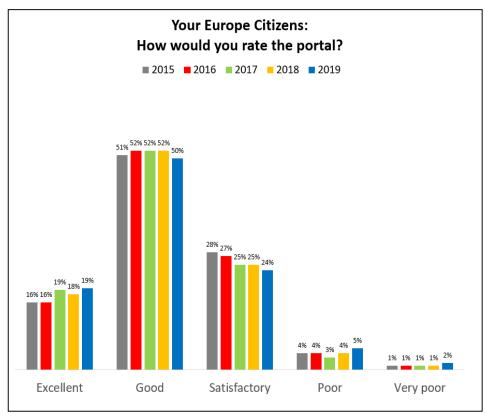
### **Visits to Your Europe**

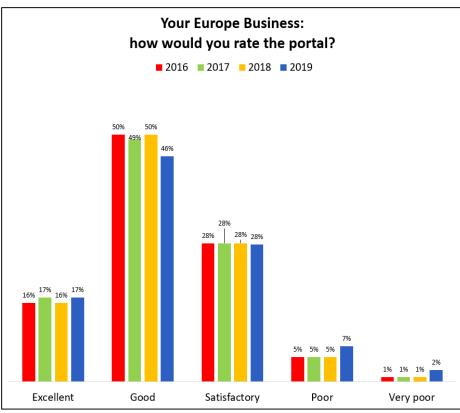






#### **User satisfaction**









# Your Europe provides clear information on EU rights...



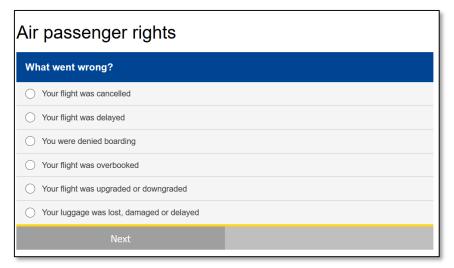


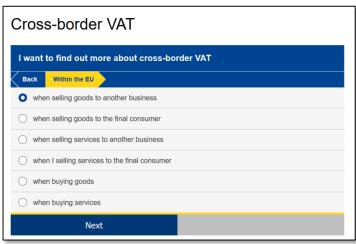
...and how they're implemented in each country





## It helps users identify their rights and obligations











# And gives access to national administrations and assistance services



Your Europe also provides access to EURES, ECC-Net, FIN-NET, Enterprise Europe Network, IPR Helpdesks and more – depending on context

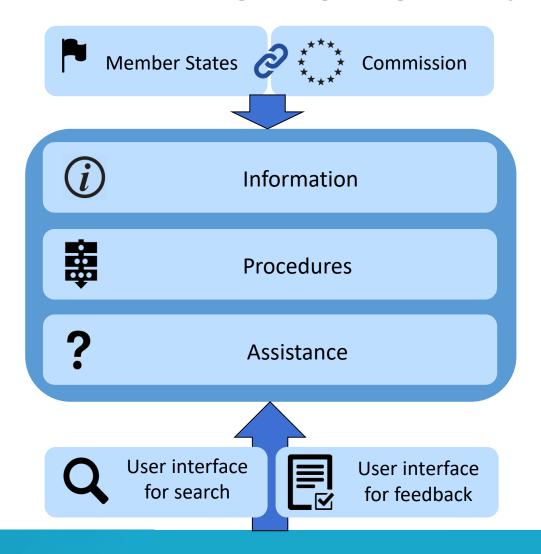
# Access to SOLVIT, Your Europe Advice







## What is the single digital gateway?







# Information to be provided online

for Citizens	for Businesses
Travel within the Union	Starting, running and closing a business
Work and retirement within the Union	Employees
Vehicles in the Union	Taxes
Residence in another Member State	Goods
Education or traineeship in another Member State	Services
Healthcare	Funding a business
Citizens' and family rights	Public contracts
Consumer rights	Health and safety at work
Protection of personal data	





## Online information

#### Availability

- Minimum coverage of info about rules / rights
- Translation

#### Quality

- Quality criteria
- Monitored through user feedback + stats

#### **Findability**

• Search engine, restricted to notified links





## Assistance services to be included

With binding EU legal basis	Without binding EU legal basis
Points of Single Contact	SOLVIT
Product Contact Points	Your Europe Advice
Construction Product Contact Points	Enterprise Europe Network
Professional Qualifications Assistance Centres	European Consumer Centres
National Contact Points for cross-border healthcare	Europe Direct
EURES	IPR Help Desk
Online Dispute Resolution	





#### Assistance services

#### Quality

- Quality criteria
- Monitored through user feedback + stats

#### Findability

• Common assistance finder



