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BUSINESS ENGLISH 2008

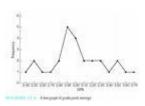
CHARTS, GRAPHS AND DIAGRAMS



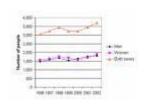
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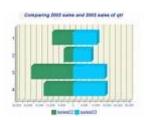
Different types of charts, graphs and diagrams

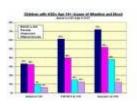


single line graph

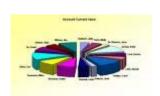


multiple line graph paired bar chart

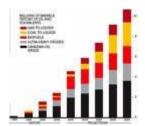




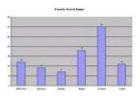
percentage bar chart



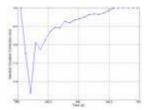
pie chart



stacked bar chart



single bar chart



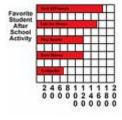
diagram



population chart



flow chart



bar graph



bubble diagram

Writing about Graphs

Before you Begin

Underline key words. Write related words - turn nouns into verbs, verbs into nouns, adjectives into adverbs, etc. Write opposite words, similar words, synonyms, etc.

Circle and highlight the graph. Use arrows. Make notes. Circle the biggest, the smallest. stable or unchanging parts, sudden increases, etc.

Identify trends. A trend is the overall idea of the graph

- what is happening/what happened
- the main change over time
- the most noticeable thing about the graph
- the pattern over time
- the pattern for different places or groups or people.

Most graphs will have two trends, or there will be two graphs with a trend in each. You could tell about the two trends in two separate paragraphs. Make sure you have identified the trends in the graph.

Introduction

- First sentence: Describe the graph. You can use some slightly different words or word forms from those on the question paper, but be careful to give the full information. Start "The graph shows"
- Second sentence: This gives the trend or trends. You can put two trends in this sentence or only one - you could keep the other one for the conclusion. Start "Overall, ..."

Paragraph 1: Trend 1

- Start with a sentence with no number. "City size increased sharply over the period." "The most obvious trend in the graph is that women are having fewer babies." "Oil production has increased slightly in all the countries in the graph"
- Follow this sentence with an example (sentence with number) and perhaps another example (another sentence with number). Keep alternating.

Paragraph 2: Trend 2

- Start with a sentence with no number. "City size increased sharply over the period."
- Give an example (sentence with number) and perhaps another example

Conclusion



- Finish by repeating the main trends, or identify a second trend. Use different vocabulary.
- Don't have any numbers in the conclusion (you could use words like "most", "the majority" "a minority", "a small number").
- Don't give an opinion.

While You Write: Some Don'ts

- Don't describe the X and Y axis. Give the information.
- Don't write about everything on the graph. Pick the biggest, the smallest, the main points, the main trends. Group similar things together
- Don't write about the line or the bar: "The line went up," "The bar went down." Instead, write about the idea. "The number of people going to work by train increased gradually." "Oil production shot up in 1965"
- Make sure you write about the idea. Don't use shorthand: "Men went up." "Women went down." Instead, write about the real data: "The number of men at university fell dramatically," "The percentage of female students getting a degree rose suddenly."
- Don't use "I feel", "as I have written," "as you can see," etc. Keep it academic.
- Don't start sentences with But, So, Also, And, For, Since, Because, Although

Word Length

Make sure you have 150 words. You should have some short sentences (about 6-10 words) and some long ones (12-18) words, but your average should be about 12 or 13 words per sentence.

A sentence without a number will usually be short. Use a mix - a sentence without a number followed by a sentence or two with a number.

http://www.admc.hct.ac.ae/hd1/english/graphs/writingaboutgraphs.htm





Place the words in the right column, then add a few more words of your own

climb collapse be constant cut extension fall expansion go down growth improvement level off push down reduction shoot up rise soar stability stagnation stand at stay at

	*	
Verbs		
Verbs		
Nouns		

Transitive and intransitive verbs

A transitive verb is an action verb. Second, it requires a direct object to complete its meaning in the sentence. In other words, the action of the verb is transferred to the object directly. To determine whether a verb is transitive, ask whether the action is done to someone or something.

An intransitive verb is an action verb, but it does not have a direct object. The action ends rather than being transferred to some person or object or is modified by an adverb or adverb phrase.

—			→		
increase	decrease	maintain	increase	decrease	stay at
raise	drop	keep	rise	drop	reach a peak
step up	cut		grow	decline	remain stable
expand	go down		expand	fall	
improve			improve		

Write sentences using the transitive and intransitive verbs

1.	
10.	
11/.	





Introduction to Pie Charts

You are usually asked to compare 2 pie charts but sometimes you only have 1 chart to describe.

Single Pie Chart

Paragraph 1

Describe what sort of chart it is and what it is about.

Paragraph 2

Describe the sections of the graph starting with the biggest and working your way down.

Paragraph 3

A short conclusion giving an overall view of what the chart is about.

Two Pie Charts

If you have 2 pie charts they will be giving similar information so you can compare the two. This type of writing is similar to a compare and contrast essay.

Paragraph 1

Explain that they are pie charts and say what they are describing. This is the same as line graphs except there are 2.

Paragraph 2

Compare the data between the two charts. Start with the biggest sectors and work your way down.

Paragraph 3

Conclusion. Mention the important similarities and differences.



Fill in the correct word



a low point	declined	doubled	drop	
from	increased slightly	recovered	remained	
rising sharply	sudden	to	were	
In January, gold sales	about 200 m	aillion dirhams per mo	onth. In February they	
to Dhs 2	220 million,	to a peak of 350 m	nillion dirhams in March. Ove	
the next four months, sale	essteadil	y, reaching	of 120 million dirhams	
in July.				
In August, there was a	increase. Sa	ales almost	, rising	
Dhs 120 million in July to Dhs 210 million in August. This was followed by a [?] in September to Dhs				
120 million.				
From September to Octo	ber, sales	from Dhs 120 millio	n to Dhs 180 million. In	
October and November, salessteady, and there was a small increase in December				
190 mill	ion dirhams.			

http://www.admc.hct.ac.ae/hd1/english/graphs/goldsales.htm



Place the correct letter in the box

	slump	rise	recover	plunge	pick up	plummet	
	drop	soar	climb	fall	rally	bounce bac	k
	take off	crash	escalate	slide	stabiliz	e flatten out	
	decline	rocket	dip	fluctuat	e	hold steady	,
1			. \	V	J	m	
A	В	С	D	E	F	G	

Expressing approximation

We use words to express approximation when the point we are trying to describe is between milestones on the graph.

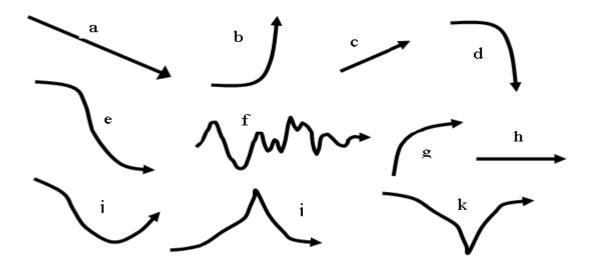


Expressing the Movement of a Line

Verbs	Nouns	Adjectives	Adverbs
rise (to) increase (to) go up to grow (to)	a rise an increase growth	dramatic sharp huge steep	dramatically sharply hugely steeply
climb (to)	a climb a boom	substantial considerable	substantially considerably
peak (at) fall (to)	(reach) a peak (at) a fall (of)	significant marked	significantly markedly
decline (to) decrease (to)	a decline (of) a decrease (of)	moderate slight	moderately slightly
dip (to) drop (to)	a dip (of) a drop (of)	small minimal	minimally
go down (to) reduce (to) a slump	a reduction (of)		
level out no change	a leveling out no change		
remain stable (at) remain steady (at)	C		
stay (at) stay constant (at)			
maintain the same lev	rel		

Describing the Speed of a Change

Adjectives	Adverbs
rapid	rapidly
quick	quickly
swift	swiftly
sudden	suddenly
steady	steadily
gradual	gradually
slow	slowly



- 1. The market is showing some signs of growth.
- 2. The market is extremely volatile.
- 3. The pound slipped back against the dollar.
- 4. The Swiss franc is staging a recovery.
- 5. The yen lost ground slightly.
- 6. There's been a dramatic downturn in the market.
- 7. There's been an upsurge of interest in gold.
- 8. The share price bottomed out at 11 cents.
- 9. Gold peaked at €300 an ounce.
- 10. Profits will level off at around €10,000.
- 11. Sales hit an all-time low.
- 12. There hasn't been much movement in the price of tin

http://www.admc.hct.ac.ae/hd1/english/graphs/movement.htm

Comparing and contrasting

One syllable

Adjectives with one syllable form their comparatives and superlatives like this:

cheap cheaper cheapest large larger largest bright brighter brightest

Exceptions: good better best bad worse worst

Two syllables

Some adjectives with two syllables form their comparatives and superlatives like this:

pretty prettier prettiest happy happier happiest

But many form their comparatives and superlatives like this: striking more striking most striking

Although some can form their comparatives and superlatives like this:

common more common most common clever more clever / cleverer most clever / cleverest

Three or more syllables

All adjectives with three or more syllables form their comparatives and superlatives like this:

attractive more attractive most attractive profitable more profitable most profitable expensive more expensive most expensive

Charts, graphs and diagrams

Business English

English

What are the comparative and superlative forms of these adjectives

Adjective	Comparative	Superlative
accurate		
certain		
convenient		
correct		
dangerous		
happy		
likely		
modern		
new		
possible		
probable		
up-to-date		

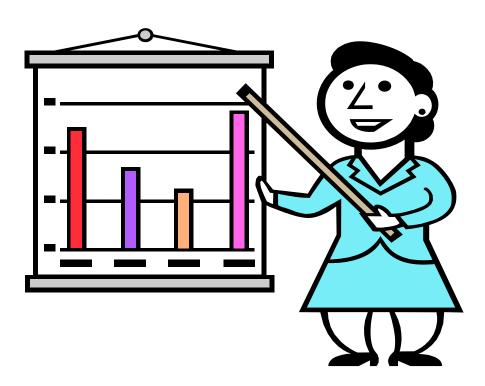
http://international.holmesglen.vic.edu.au/ielts_writing.pdf

Introducing visuals

- I'd like you to look at this graph...
- Let me show you this pie chart...
- Let's have a look at this model...
- Let's turn to this map...
- To illustrate my point let's look at some diagrams...
- As you can see from these figures...
- If you look at these photographs you'll see...
- If you look at this bar chart you'll notice...
- If you look at this histogram you'll appreciate...
- If you look at this flow chart you'll understand ...
- If you look at this matrix...

Naming the parts of diagrams

The vertical axis represents total annual sales. The horizontal axis shows our market share. The curve, The solid line, The dotted line, The broken line, The shaded area, The unshaded section, The dotted column, The coloured segment, The red bar...



Explaining diagrams

- Sales rose slightly in the final quarter.
- Profits fell a little last year.
- Demand increased gently
- Turnover decreased steadily
- Turnover dropped suddenly
- Turnover decreased quickly.
- Demand increased rapidly.
- Profits fell dramatically.
- At the beginning of this year sales stagnated.
- In the middle of August profits slumped.
- At the end of last year demand peaked.
- In the first quarter of 2008 sales plummeted.
- In the second quarter of 2007 sales flattened out.
- In the third quarter of 2007 sales leveled off.
- In the last quarter of 2007 sales remained steady.





Useful phrases for presentations

Signalling a start:

- Right, ladies and gentlemen. Shall we begin?
- OK, I'd like to begin by ...
- Right then, everybody ...

Greetings:

- Good morning, ladies and gentlemen.
- I'd like to welcome you all on behalf of NKS.
- I'd like to say how happy I am to be here today.

Introducing yourself:

- My name is Richard Delmas.
- I'm the Marketing Manager here.
- I'd like to introduce myself. My name is ...
- Let me introduce myself. My name is ...

Introducing people:

- I'd like to introduce Mr Peters from Datacom.
- May I introduce ...
- Let me introduce ...

The objective of your presentation:

- My objective this afternoon is to inform you...
- I'm here today to give you...
- My purpose today is to introduce you to...
- My aim this morning is to...

The length of time your presentation will take:

- My presentation will last twenty-five minutes.
- I will talk for fifteen minutes.

Structuring:

- My presentation is split into three key areas.
- Firstly ... Secondly ... Thirdly ...
- To begin with ... After this ... Finally ...





Saying when your audience may ask questions:

- There will be time for questions at the end...
- Please feel free to interrupt me as I go along.

Introducing topics:

- I want to look at ...
- I'd like to review ...
- I want to discuss ...
- I'm going to analyse ...
- I want to cover ...
- I'd like to talk about ...

Moving on:

- Let's now move on to ...
- I'd like to go on to ...
- This brings me to ...
- I now want to ...

Looking back:

- Let's look back for a moment ...
- To go back to ...
- As I said before ...

Adding:

- In addition ...
- I might add that ...
- Furthermore ...
- Moreover ...

Dealing with interruptions:

- Perhaps I could return to that point later on?
- If I might just finish?
- If you'd allow me to continue?

Summarising and concluding

- To sum up then, ...
- To summarise my main points ...
- I'd like to conclude by reminding you that ...
- Let me end by ...
- I'd like to finish ...
- In conclusion, may I remind you ...
- Finally, ...





Asking for questions:

- You no doubt have many questions ...
- If there are any questions ...
- I'm sure you have many questions ...

Playing for time:

- That's an interesting question.
- I'm glad you asked that question.
- You've raised an important point there.
- That's a difficult question.

Closing question time:

- Perhaps on that note we could end?
- I'm afraid that's all we have time for.

Thanking:

- I'd like to thank you all on behalf of Company X.
- I'd like to thank you all for your participation.

Now choose a topic, draw a graph or a diagram and make your own presentation.







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