

Elektronsko poslovanje u pomorstvu

III dio

**Dr Uglješa Urošević
ugljesa@ucg.ac.me**
Elektrotehnički fakultet
Univerzitet Crne Gore



PayPal



Sadržaj

- Istorija PayPal-a
- accept PayPal
- PayPal pregled
- PayPal Benefiti
- Online i mobilno plaćanje
- IU Integracija-Primjer

Šta je novac?

Kontrolisan od
strane kraljeva,
monarha,
careva...

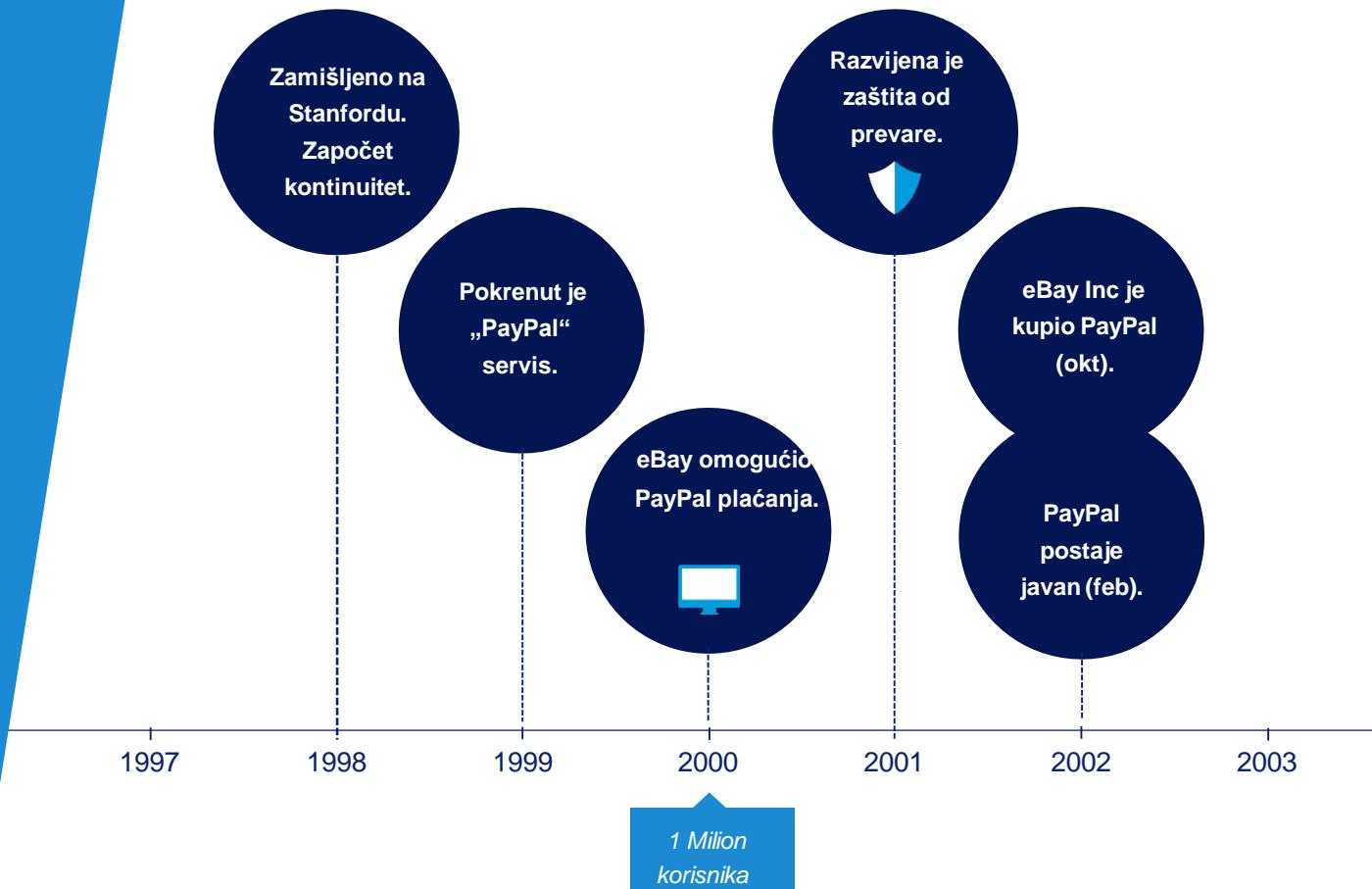


Rano bankarstvo

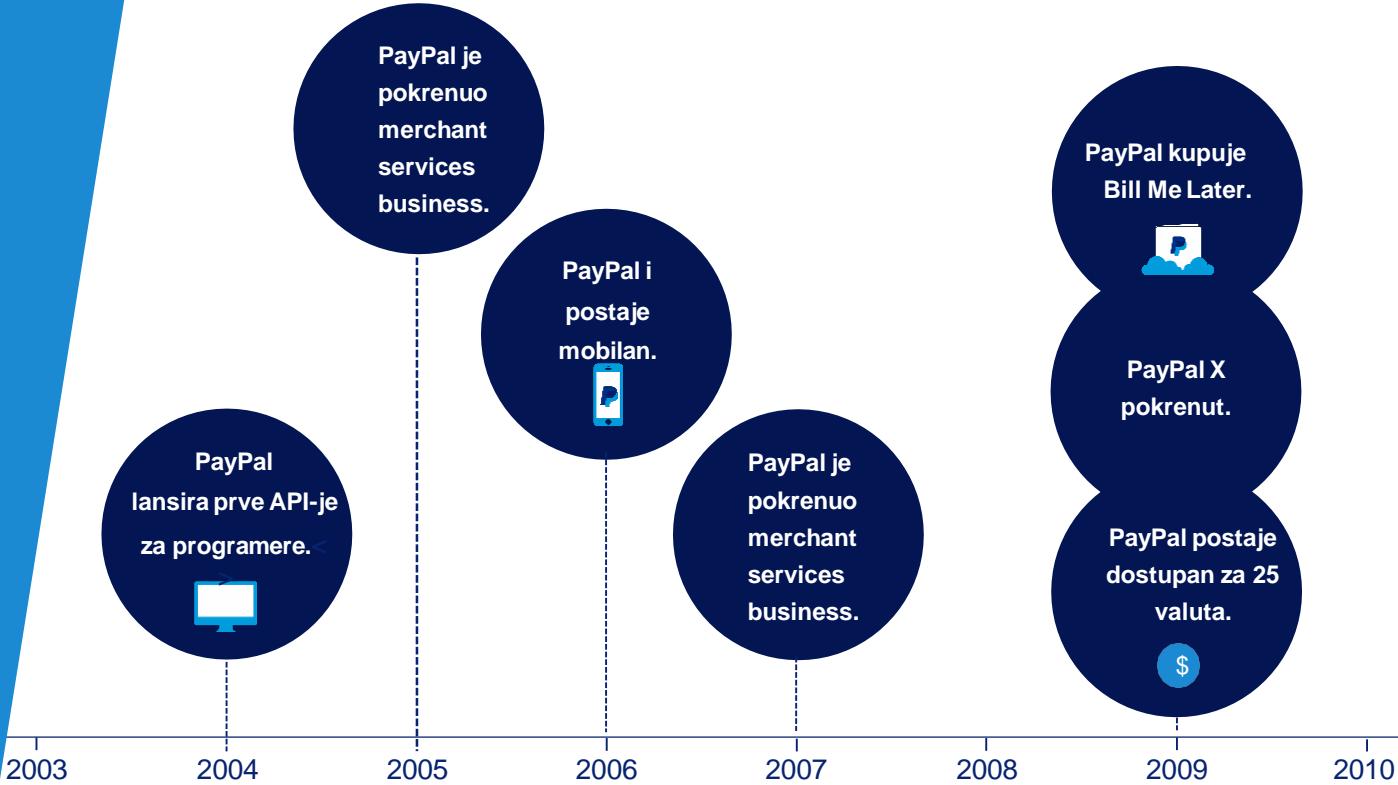


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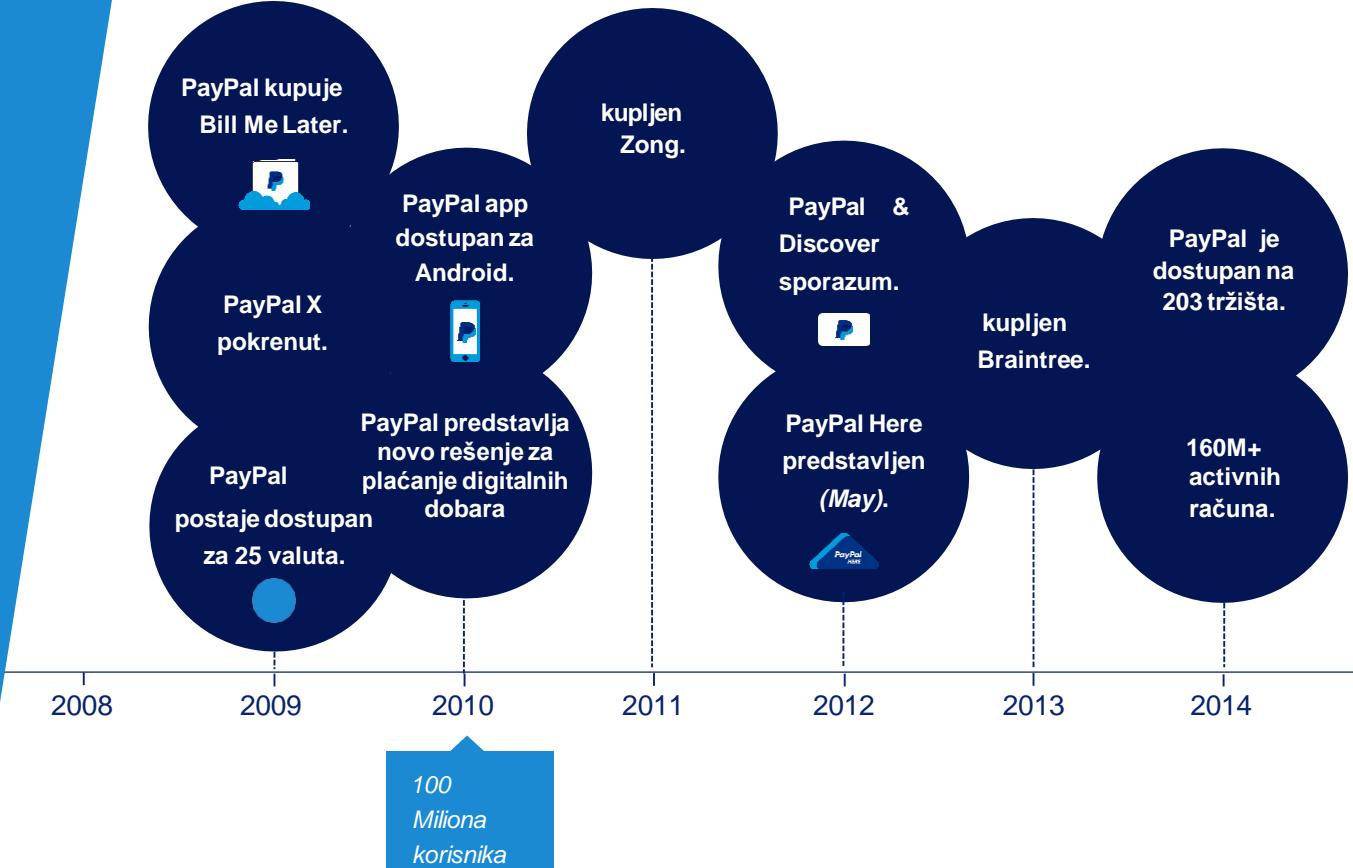
Istorijat PayPal



Istorijat PayPal



Istorijat PayPal



Zašto PayPal

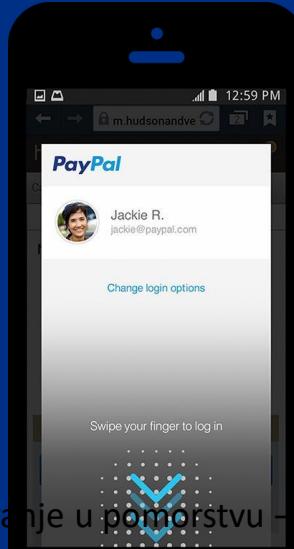
Jednostavnost

- Jednostavno i brzo se prijaviti i koristiti
- Jedan račun koji vam omogućava plaćanje prijateljima i porodicama, trgovcima putem interneta...



Sigurnost

- Zaštita korisnika
- Transakcije bez dijeljenja korisničkih informacija



Fleksibilnost

- Kupovina & slanje novca bilo kad, bilo gdje
- Dostupan za 203 tržišta



“PayPal će ljudima širom svijeta pružiti direktniju kontrolu nad njihovim novcem nego ikad prije.”

- Peter Thiel

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POMOĆ POTROŠAČIMA, TRGOVINA UZ POVJERENJE

2

PayPal benefiti

Potrošačka baza

Mobilnost

Sigurnosni standardi

Uticaj na konverziju i
akviziciju



PayPal je brz, jednostavan i siguran.



Korisnički Benefiti

- +Jednostavan
- +Siguran
- +Seamless

Biznis Benefiti

- +Povećana prodaja
- +Novi klijenti
- +Veće povjerenje



Sve veća baza potrošača



24%

PayPal biznis
prekogranična
trgovina

162M

Activih Globalnih
Naloga
4M added in Q4 2014

203

Marketa
26 valute
širom planete

\$235B

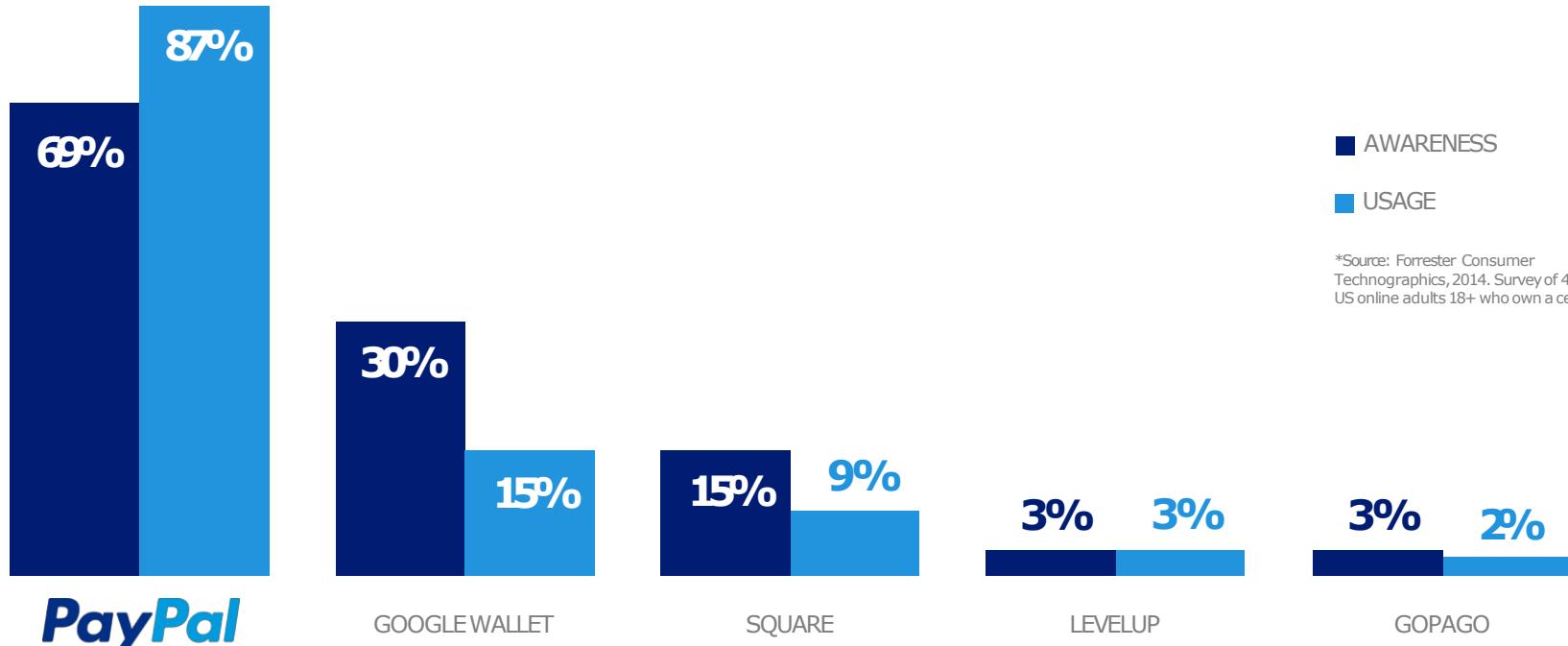
2014 Ukupni Globalni
obim plaćanja
\$46B mobilne transakcije

Source: PayPal Q4 2014 Fast Facts

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Potrošači se osjećaju ugodnije uz PayPal

Potrošači koriste digitalni novčanik PayPala više nego bilo koju drugu aplikaciju za plaćanje putem mobilnih uređaja





Top prioriteti su povjerenje&sigurnost

- ✚ Next-level encripcija za svakutransakciju
- ✚ Monitoring transakcija za sumnjive aktivnosti
- ✚ Zaštita prodavača ponuđena na prihvatljivim transakcijama
- ✚ Alat za otkrivanje prevara koji je osmišljen kako bi bio pametniji sa svakom transakcijom
- ✚ Visoki nivo povjerenja i sigurnosti potrošača od strane Javelin, Forrester i comScore



*Sources: 2013 Javelin Strategy & Research: Gang of Five: Apple, Google, Amazon, Facebook, and PayPal-EBay: Threat of the Mobile Wallet Disruptors; Forrester's North American Technographics© Retail Online Benchmark Recontact Survey, 2013; North American technographics TRUE Brand Compass Survey, Q2 2013; Comscore Study April 2012.

3

Pokretanje biznisa

- + Online
- + Digitalni novčanik
- + Trgovina

Lako, praktično iskustvo plaćanja



Online

+ [PayPal Checkout](#)

+ [PayPal Mobile Checkout](#)

+ [PayPal Credit](#)

+ [Log In with PayPal](#)



Digitalni novčanik

+ [Credit/Debit kartice](#)

+ [Bankovni računi & stored balance](#)

+ [Loyalty & rewards](#)

+ [Coupons & offers](#)

+ [Gift cards](#)

+ [Account activity](#)



In Store

+ [PayPal in Merchant Apps](#)

+ [NFC](#)

+ [Payment Code - QR](#)

+ [PayPal Card](#)

+ [Order Ahead / Pay At Table in merchant apps](#)



PAYPAL DIGITALNI NOVČANIK

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Pristup u bilo koje vrijeme i bilo gdje novčaniku.



+ Credit/debit cards

+ Bank accounts

+ Loyalty cards & rewards

+ Co-branded card/PLCCs

+ Gift cards

+ Coupons & offers



Give consumers peace of mind.

Potrošači vjeruju PayPal-u da će im pružiti mobilni digitalni novčanik.



PayPal



BANK OR
CREDIT CARD



PAYMENT CARD
NETWORK



AMAZON.COM

*Base: 4,500 US online adults (18+). Source: Forrester's North American Technographics © Retail Online Benchmark Recontact Survey, 2013.



ONLINE & MOBILNA SOLUCIJE

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Jednostavan checkout za web & mobile.

The image shows two devices side-by-side. On the left is a tablet displaying a desktop version of a shopping cart page. The page has a header with a logo and navigation links (COFFEE, MENU, LOCATIONS, CARDS, STORE). Below this is a search bar and a shopping cart icon. The main content area is titled "Shopping Cart" and features a product thumbnail for a "KitchenAid Deluxe Espresso Machine". To the right of the thumbnail are product details: Product ID: 667234440, System: Coffee Cartr., Size: 24 Pack, Quantity: 1, Price: \$48.85. Below this is a "CONTINUE SHOPPING" button. On the right is a smartphone displaying a mobile version of the same shopping cart page. The mobile interface is designed for touch and includes a "CHECK OUT" button and a "Check Out with PayPal" button. Both devices show a "CART SUMMARY" table with the following data:

Item Subtotal	\$38.85
Shipping:	\$6.75
Tax:	\$4.32
TOTAL	\$49.92

Merchant makes sure your shopping experience is safe & secure.

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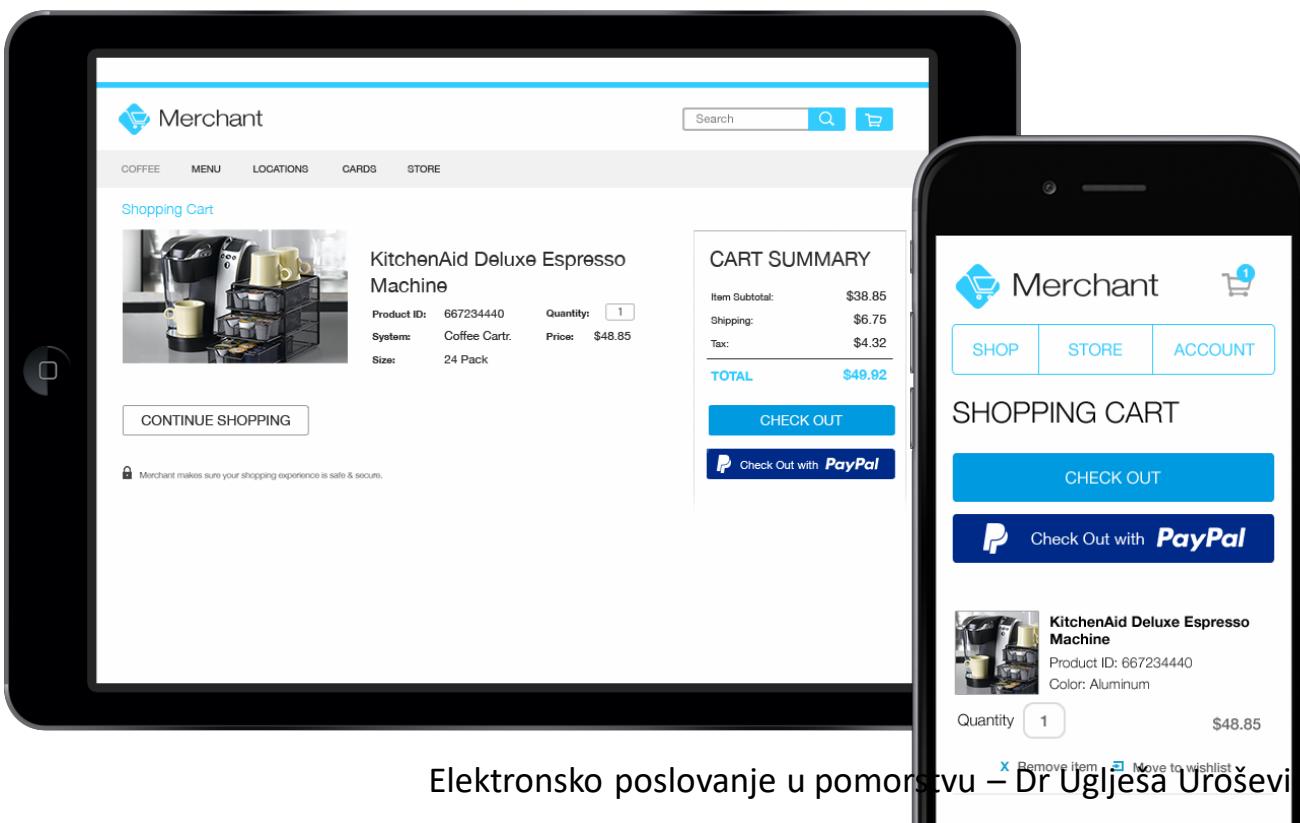
+ Brzo i lako obavljanje transakcije sa sačuvanim detaljima o novčaniku.

+ Izbjegavanje ručnog unosa informacija o dostavi i finansijskim podacima.

+ Zaobilaznje unosa dodatnih podataka / web stranica i sigurnosnih podataka prilikom kupovine na mreži.

+ Pojednostavljeno odjavljivanje, poboljšane web i mobilne konverzije.

Benefiti PayPal checkout-a



The Merchant mobile application interface is displayed on two devices. The left device shows the 'Shopping Cart' screen, featuring a product thumbnail of a KitchenAid Deluxe Espresso Machine, product details (Product ID: 667234440, System: Coffee Cartr., Size: 24 Pack), and a summary table:

CART SUMMARY	
Item Subtotal:	\$38.85
Shipping:	\$6.75
Tax:	\$4.32
TOTAL	\$49.92

Buttons include 'CONTINUE SHOPPING', a security notice about safe & secure shopping, and payment options: 'CHECK OUT' and 'Check Out with PayPal'.

The right device shows the same 'Shopping Cart' screen, but the 'CHECK OUT' button is much larger and more prominent. It also features the 'Check Out with PayPal' button below it.

Consumer Benefits

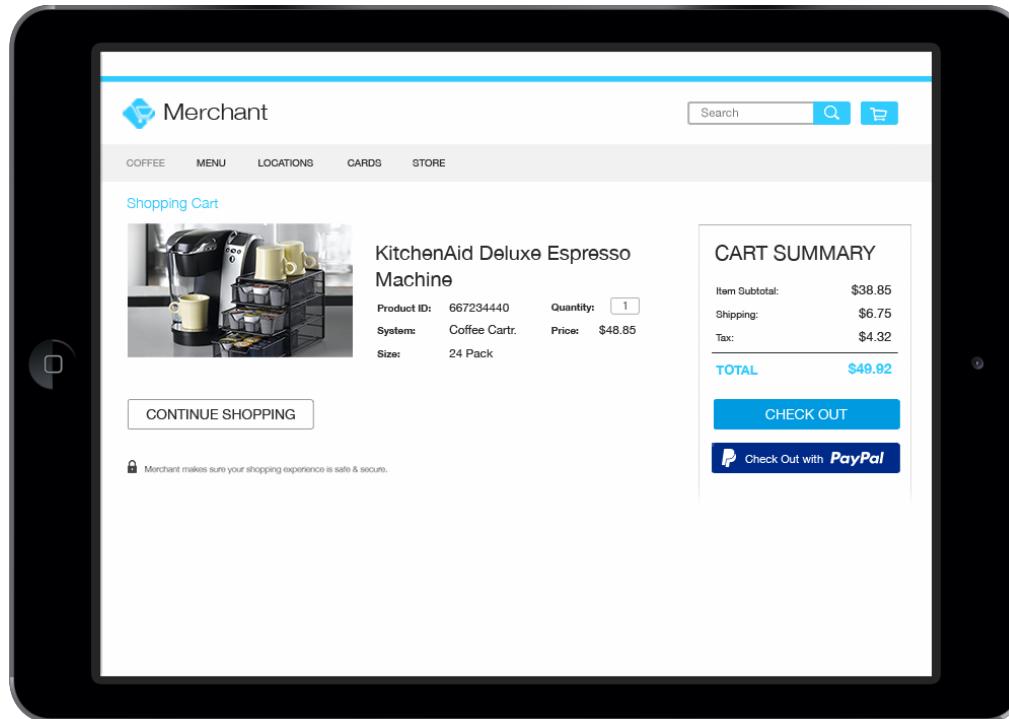
- +Speed
- +Convenience
- +Security

Business Benefits

- +Higher conversion
- +Sales lift
- +New consumers
- +Better experience

PayPal Mobini Checkout

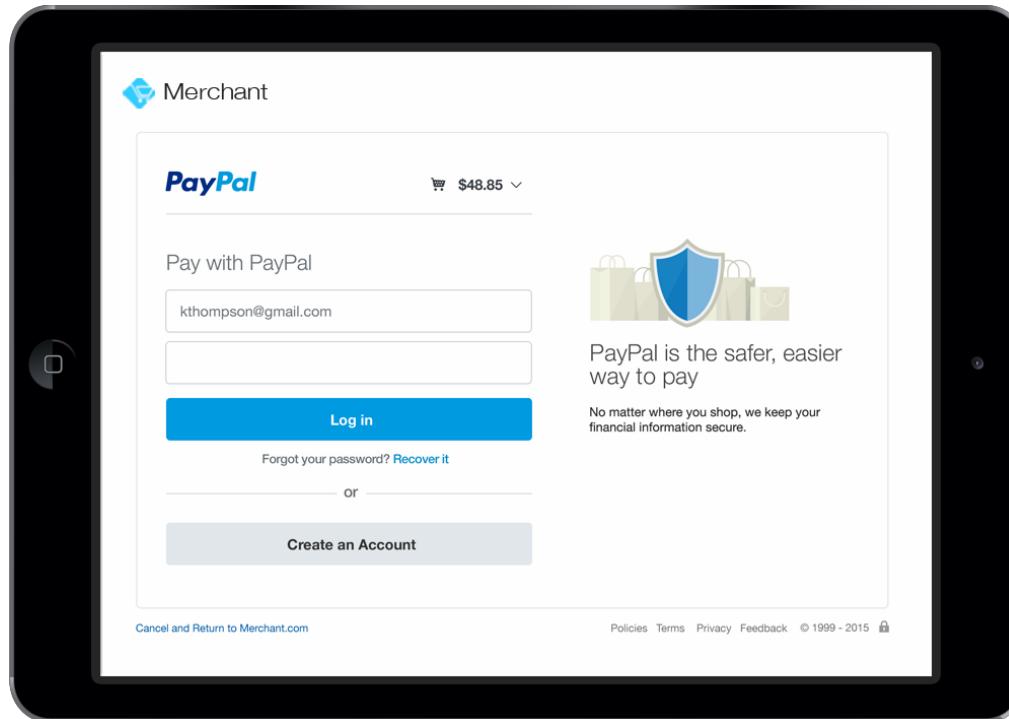
1
Merchant
šoping lista



PayPal Mobile Checkout

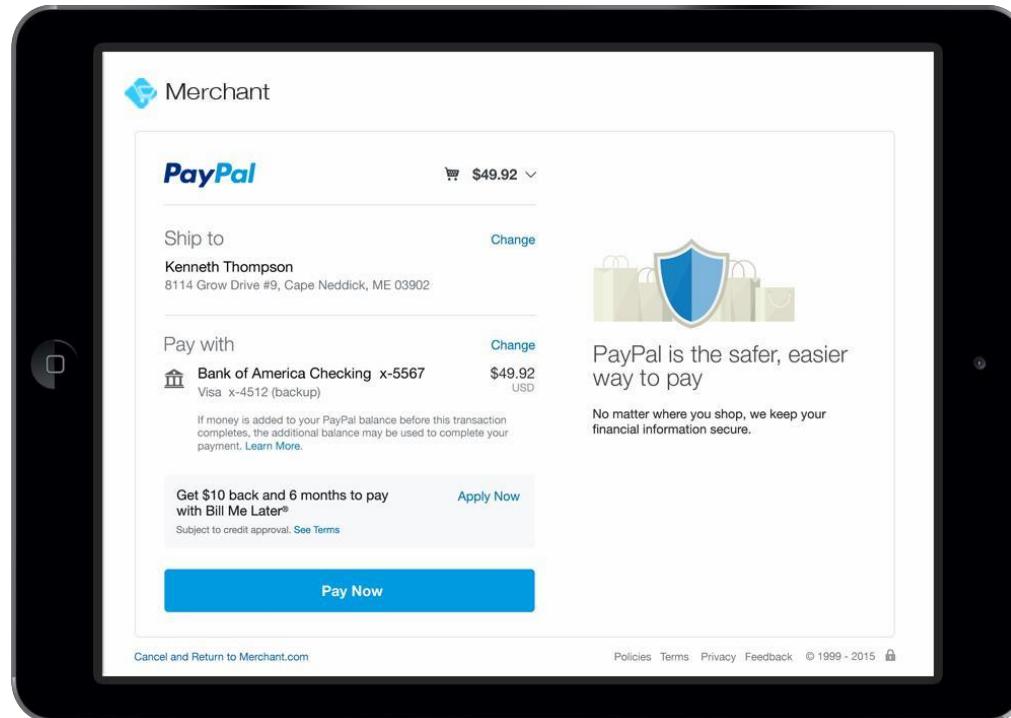


Logovanje
na PayPal.



PayPal Mobile Checkout

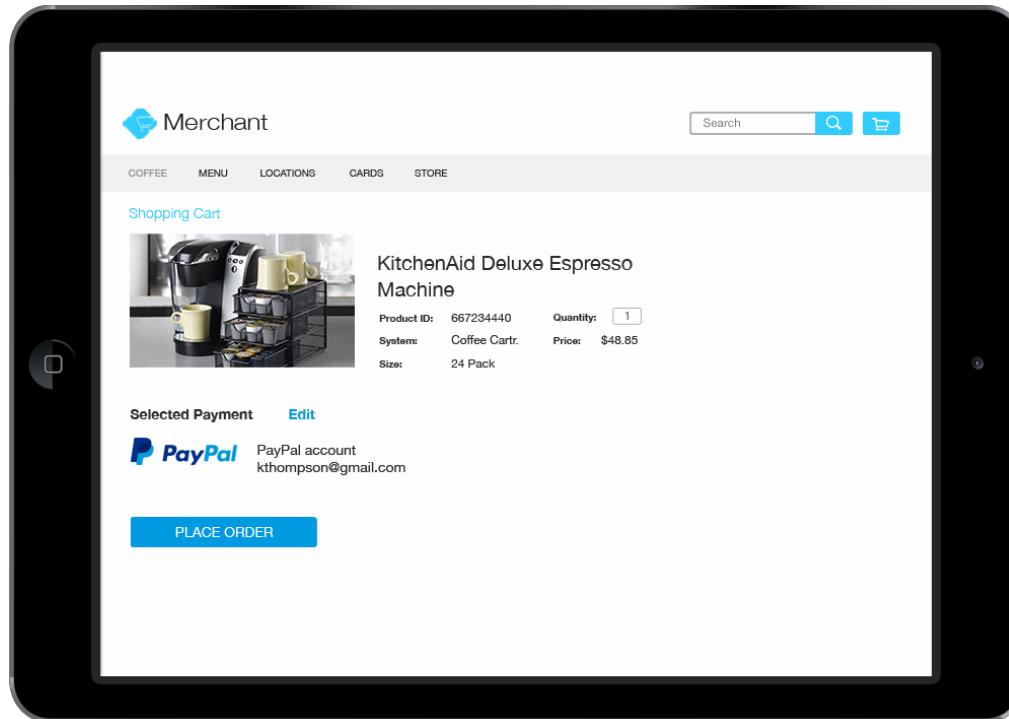
3
Potvrda za opciju
plaćanja



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PayPal Mobile Checkout

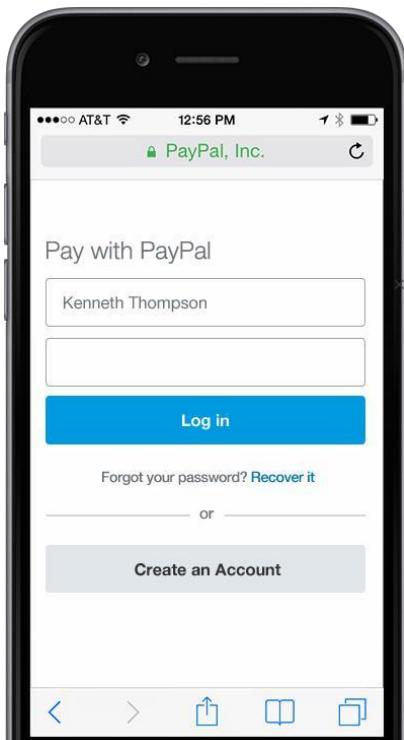
4
Završetak -
placing
order.



PayPal Mobile Checkout

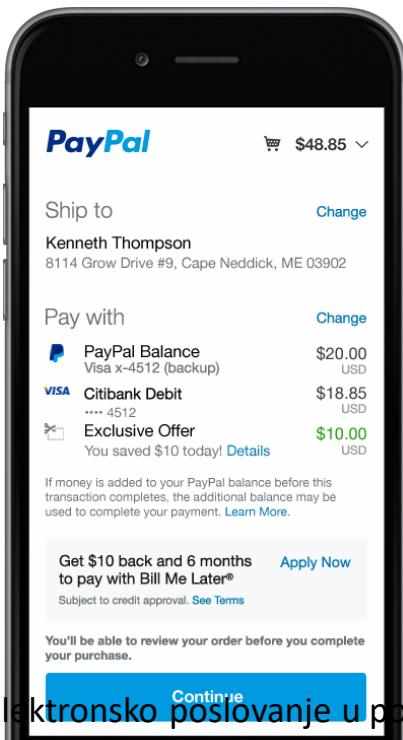
1

Logovanje na PayPal.



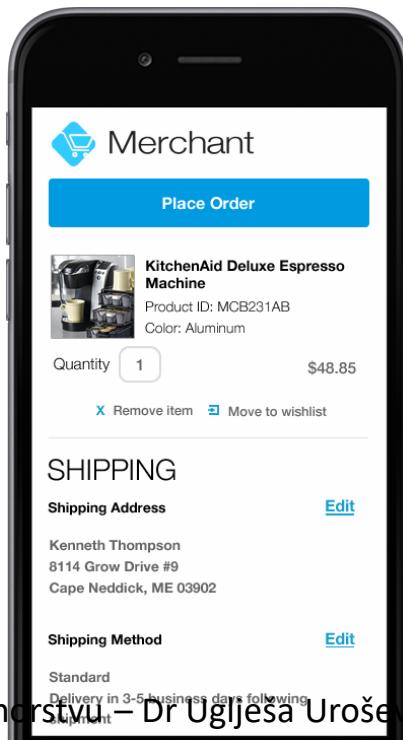
2

Izbor metode plaćanja



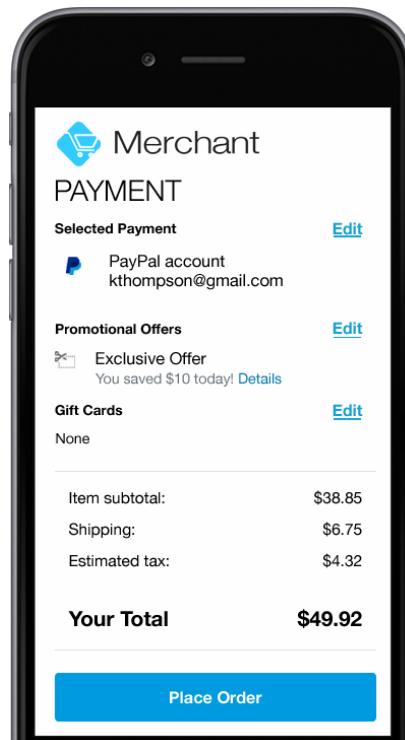
3

Potvrđivanje narudžbe



4

Place order.





IU Integracija

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PayPal na stranici za plaćanje



INDIANA UNIVERSITY

Pay with PayPal
The faster, safer way to pay **CHECK OUT WITH PayPal**

Pay with credit or debit card

Card Number

Expiration Date mm / yy

Pay Now

Secure payments by **PayPal**

Order summary

Total: 403.00

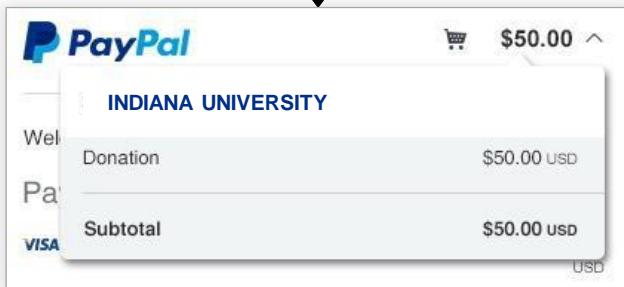
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PayPal Logovanje

Branded page with IU logo

Pass in line item details to fill order summary in persistent cart for continuity of checkout experience

Email field is prepopulated based on the cookie information saved on user's computer



Ψ INDIANA UNIVERSITY

PayPal \$50.00

Pay with PayPal

patbrandt@gmail.com

Password

Log in to PayPal

Forgot your password?

or

Create an Account

New. Faster. Easier.

Welcome to the new PayPal checkout! The security you rely on – now even faster. It's everything checkout should be.



Cancel and return to Social Innovation

Policies Terms Privacy Feedback © 1999 - 2015

PayPal Pregled

Branded page with IU logo

PayPal shipping address is suppressed

Ψ INDIANA UNIVERSITY

 \$50.00

Welcome back, Pat!

Pay with  Visa x-4011 Change
\$50.00
USD

This transaction will appear on your statement as PayPal * SOCIALINNOV.

Pay Now



PayPal is the safer, easier way to pay

No matter where you shop, we keep your financial information secure.

[Cancel and return to Social Innovation](#)

[Policies](#) [Terms](#) [Privacy](#) [Feedback](#) © 1999 - 2015 

Thank you stranica

PayPal shown as selected payment method with account and email address

Billing address is suppressed for PayPal users



The image shows a screenshot of the Indiana University website's "Payment" section. At the top, there are links for "Sign in / Register" and "Sign Up for Email". Below that is the Indiana University logo and navigation menu links for HOME, CAUSES, EVENTS, GALLERY, SHOP, BLOG, and CONTACT. The main content area has a breadcrumb trail: Home > Payment > Thank you. The title "THANK YOU!" is displayed prominently. The message reads: "Thank You for your contribution towards Social Innovation! You have opted for the contribution of \$50 and selected Only once payment." Below this, under "Selected Payment", it shows "PayPal account patbrandt@gmail.com". A note says "Please select the donate button if you would like to contribute more!" followed by a blue "Donate" button. The overall layout is clean and professional.

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Testirajte PayPal
znanje...





THANK YOU