Unit Test 3

Answer all the questions. There is one mark per question.

language

1 Complete the paragraph with words from the box.

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| --- |
| however/nevertheless/while/whereas/but/although |

(1) \_\_\_\_\_\_\_\_\_\_ companies spend millions on research and development, many products are still recalled. (2) \_\_\_\_\_\_\_\_\_\_ there are many reasons for these recalls, the majority of them are due to safety. (3) \_\_\_\_\_\_\_\_\_\_ careful manufacturers are, defective designs still manage to get to the market. Retailers are on the front line dealing with customer complaints (4) \_\_\_\_\_\_\_\_\_\_ it is the manufacturer who has to act quickly and decide to recall a product. In the past it was more difficult to get information to consumers quickly (5) \_\_\_\_\_\_\_\_\_\_ today, with the internet, consumers are often the first to know about product faults, even before the product has been recalled. A rapid response by the manufacturer can save a company’s reputation and put consumers’ minds to rest. (6) \_\_\_\_\_\_\_\_\_\_, repairing the consumers’ perception and confidence is not easy.

2 Complete the paragraph by putting the words in brackets in the correct form.

It (7) \_\_\_\_\_\_\_\_\_\_ (seem) that there are a few problems with some of our aircraft engines at the moment, so we (8) \_\_\_\_\_\_\_\_\_\_ (inform) all our clients that they

(9) \_\_\_\_\_\_\_\_\_\_ (recall). This (10) \_\_\_\_\_\_\_\_\_\_ (mean) that many planes (11) \_\_\_\_\_\_\_\_\_\_ (ground) at the moment, (12) \_\_\_\_\_\_\_\_\_\_ (cause) some disruption to the airline industry. We (13) \_\_\_\_\_\_\_\_\_\_ (do) our best to make sure the problem

(14) \_\_\_\_\_\_\_\_\_\_ (deal) with as quickly as possible. At the moment our CEO

(15) \_\_\_\_\_\_\_\_\_\_ (speak) at a press conference to try to allay fears. He

(16) \_\_\_\_\_\_\_\_\_\_ (assure) our clients and the public that any planes which

(17) \_\_\_\_\_\_\_\_\_\_ (use) these engines are perfectly safe but that there could be a potential problem if nothing (18) \_\_\_\_\_\_\_\_\_\_ (do)immediately. Our engineers

(19) \_\_\_\_\_\_\_\_\_\_ (work) on a solution which should be ready in a few days. Our clients services department (20) \_\_\_\_\_\_\_\_\_\_ (take) calls from concerned clients.

vocabulary

3 Choose the correct option.

21 The braking system gave me a bad *rumble/scare* when it didn’t react immediately when I put my foot on the brake

22 There is a *possibility/precaution* that some products may overheat.

23 In very rare *possibilities/instances*, consumers may get burnt.

24 We apologise for any *cases/inconvenience* caused to our customers.

25 In the *isolated/unlikely* event that this happens, switch off the machine immediately.

26 When braking lightly, the *actuator/deceleration* of the vehicle is provided by the resistance of the electric motor.

27 The computer programme *interprets/overrides* the input data and is then able to send instructions to the braking system.

28 On autopilot, the details of the flight are first *regained/established* by the pilot.

29 The pilot or driver can take control of the plane or vehicle by *overriding/relinquishing* the automatic pilot or cruise control

30 Pilots use *accelerator/throttle* levers to control the speed of the aircraft.